

Naveen Bose

NOC Engineer

Contact

✉ naveenbose1206@gmail.com

Education

MCA, Cybersecurity

Jain University (Online) | Pursuing

B.E, Mechanical Engineering

Apollo Engineering College | 2017

Certifications



CCNA Certified

Trained CCNP (Systech, Trichy)

Core skills

Python Scripting

Linux

Network Troubleshooting

Routing & Switching

Network Security

Vendor Management

Profile Summary

A knowledgeable NOC Engineer with 2 years of experience in securing information and maintaining network performance. Highly trained and experienced in working independently to assess, test, and remedy network issues. Possesses strong communication, troubleshooting, and Python scripting skills, with an in-depth understanding of IT systems, Linux environments, and enterprise networks.

Work Experience

NOC Engineer

ATRIA Convergence Technologies Ltd | 2 Years

- Provided 24/7 on-call support for network-related issues, ensuring minimal downtime and high availability.
- Proficient in troubleshooting Layer 2 and 3 Routers and Switches.
- Handled more than 100 Change Management (CM) activities and over 50 cluster migration projects.
- Experienced in working on multi-vendor devices: Huawei (5700, 6720, 6730), CTS, Nokia (7250, 7750), Juniper (QFX5200), and Cisco (ME-3600X, Nexus 9K).
- Handled SME ILL tickets, troubleshooting VPN issues, latency, and specific site connectivity problems.
- Supported global network users with connectivity, VPN, and access issues.
- Monitored Core, Peering & Caching links using SolarWinds Orion.
- Coordinated with vendor TAC for troubleshooting & handling escalations.
- Configured latest firmware & patch files for devices to improve performance & stability.
- Supported data center activities including new switch installations and emergency remote support.

Technical Skills

L2 Technologies

ARP, VLAN, STP, RSTP, Port Fast, EtherChannel, LACP, PAGP, VTP, DTP

L3 Technologies & Routing

IP, DHCP, DNS, ICMP, IGMP, IS-IS, OSPF, BGP, MPLS

Security & VPN

ACL, NAT, PAT, AAA, RADIUS, TACACS+, DHCP Snooping, IPSEC (IKEv1/v2), SSL

Network Management

SSH, Telnet, SNMP, Syslog, SolarWinds Orion (NMS)